

















North Star Systems Training Module Catalog

Water Science
 How It Works
 Hands On Skill
 Value Proposition
 Business Operations
 Synchronous Online Learning
 Asynchronous Online Learning
 In Person Learning

Module	Category	Skill Level	Prerequisites	Location	Audience	Format	Duration
Water Sources and Water Testing		I	None	Link	All		16 mins.
Testing Water with a Standard Test Kit		I	NS 100	Link	Sales Servicers Installers		8 mins.
Product Overview-Short		I	None	Link	All		18 mins.
Product Overview-Long		I	None	Link	Sales		31 mins.
How Water Softeners Work		I	NS 100	Link	All		11 mins.
Installing Water Softeners		II	NS 104	Link	Servicers Installers		22 mins.
Servicing Water Softeners		II	NS 104 & 105	Link	Servicers Installers		11 mins.
¾" Valve Assembly		II	NS 104, 105, & 106	Link	Servicers Installers		31 mins.
1" Valve Assembly		II	NS 104, 105, & 107	Link	Servicers Installers		34 mins.
How Drinking Water Systems Work		I	NS 100 & 101	Link	All		21 mins.
Installing Drinking Water Systems		II	NS 109	Link	Servicers Installers		15 mins.



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Servicing Drinking Water Systems		II	NS 110	Link	Servicers Installers		14 mins.
Drinking Water Systems Assembly		II	NS 109, 110, & 111	Link	Servicers Installers		19 mins.
How Tank Filters Works		I	None	Link	All		29 mins.
Installing Tank Filters		II	NS 113	Link	Servicers Installers		28 mins.
Servicing Tank Filters		II	NS 114	Link	Servicers Installers		22 mins.
Tank Filter Assembly- AIV		II	NS 113, 114, & 115	Link	Servicers Installers		40 mins.
Tank Filter Assembly- APF		II	NS 113, 114, & 115	Link	Servicers Installers		33 mins.